

DANVILLE-PITTSYLVANIA COMMUNITY SERVICES
RFP#2023EHR
REQUEST FOR PROPOSAL- ELECTRONIC HEALTH RECORD MANAGEMENT
SYSTEM

ADDENDUM #2- Responses to Questions Missed in First Response AND Extension of deadline for responses to Thursday, October 19, 2023, 2:00 PM EST.

Addendum #2 posted October 2, 2023 on procurement page of DPCS website

The following clarifications, modifications, and questions shall be incorporated to the above referenced solicitation:

Each Question is numbered below and the DPCS responses to each question are in [blue font](#).

Change in the deadline for sealed proposals:

All references in the document 'DPCS RFP 2023EHR', stating the deadline for sealed proposals to be received until 2:00 PM, EST, Thursday, October 12, 2023 are [hereby changed to Thursday, October 19, 2023, 2:00 PM, EST. All other conditions remain the same. Only the date has been changed from October 12, 2023 to October 19, 2023.](#)

- 1) Is a named user model acceptable for pricing? [Yes, user model pricing is acceptable.](#)
- 2) How many named users of the consumer portal should be included in the project scope and pricing?
[3000](#)
- 3) Are the appointment reminders sent via SMS/Text, Email, Voice Calls or all three? Should all three be included in the proposed project scope? [Currently are voice calls, all three should be included. Text/email are preferred.](#)
- 4) Do you need the Merit-Based Incentive Payment System (MIPS), or other specific reporting measures included in the project scope? [While the DPCS Fee Structure and third party payment system currently in place is a Fee for Service model, we do recognize the MIPS or other system of the quality of care delivered may be in the future of our system; therefore, it will be up to the Offeror to decide whether to include any components in their response.](#)
- 5) Please provide either the technical specification or a companion guide for the EKO DUO and Zebra CS60-HC to allow for adequate scoping and pricing inclusion.
EKO DUO: <https://support.ekohealth.com/hc/en-us>
Zebra CS60-HC: <https://www.zebra.com/us/en/products/spec-sheets/scanners/healthcare-scanners/cs60-hc.html>
- 6) Section 3.2 Scope of Services, B. Data Migration, a: The last line states "Data sources which require migration are listed in the table below." Is the table referenced found at the end of the section following requirement g.? [Yes, the table of 3.2 below letter G are the data items needed for migration.](#)

- 7) Section 4.3 PROPOSAL DOCUMENTS, Tab 4: Financial Data and Proposed Price, A: The last line refers to Item 5D (See also Item 5D). What and where in the RFP is Item 5D? [Item 5D does not exist; therefore, the following reference line from Tab 4: Financial Data, Item A is stricken from the RFP: “See also Item 5D.”](#)

- 8) Section 3.0 Scope of Work states that “Offerors are expected to review and submit Attachments A-J with their proposal response.” Section 6.28 Form of Agreement states that “Except where otherwise prohibited by law, the Offeror shall note in the proposal response any exceptions to the terms and conditions of the RFP or the Service Agreement. “Should Offerors submit a list of exceptions and submit redlines to Attachment C Sample Service Agreement to indicate any exceptions? [Yes, please submit both redlines in any Attachment noted and include in the response a complete list of all exceptions noted within the response.](#)

- 9) Should Offerors also submit redlines to Attachment I Business Associate Agreement to indicate any exceptions in addition to a list of exceptions? [Yes, see the response in #8.](#)

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Note: A signed acknowledgement of this addendum must be received by this office either prior to the due date of the responses to the RFP or attached to your response to the RFP. Signature on this addendum does not substitute for your signature on the original bid document. The original bid document must be signed.

Sincerely,

Mary Beth Clement, CPA
Director of Finance
Danville-Pittsylvania Community Services
mclement@dpcs.org
434-799-0456 ext 3078

Name of Offeror

Title

Signature of Offeror

Date